

## IMPORTANT SAFETY RECALL

December 13, 2024

Dear Valued L.L.Bean Customer,

Our records show that you may have purchased or received a Stanley 1913 Trigger-Action Travel Mug. Stanley 1913 advised L.L.Bean of a product safety recall affecting select travel mugs. There is a possibility that the lid threads can shrink when exposed to heat and torque causing the lid to detach during use, posing a burn hazard.

**For your safety, please immediately stop using the travel mug.**

**Please review the attached recall information from Stanley 1913 and visit <https://www.Stanley1913TMrecall.expertinquiry.com> to determine whether your Travel Mug is subject to the recall and receive a replacement lid at no cost.** You can also contact Stanley 1913 at 866-792-5445 from 8a.m. to 5p.m. ET Monday through Friday.

If you purchased this product as a gift, please pass on this information to the recipient or contact us and we will send this letter to the gift recipient.

All of us at L.L.Bean are firmly committed to providing our customers with the best products and service and we regret any inconvenience this may have caused. Please call us at 800-555-9717 or email us at [prodsupport@llbean.com](mailto:prodsupport@llbean.com) if you have any questions regarding this letter.

Sincerely,



Raina Maxwell  
Vice President  
Customer Satisfaction

Made for  
the shared  
joy of the  
outdoors

# L.L.Bean