

## Return and Exchange Form

Please type in the appropriate information below, then print this form.  
(Or you may print the form and complete it by hand.)

**Have Any Questions?**  
Please call us at 800-221-4221.

**Step 1** Original Order # (If available): \_\_\_\_\_ Estimated Order Date: \_\_\_\_\_

**Originally Purchased by:**  Address Change

**Send Refund or Exchange to:** (If different from left)

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Address: \_\_\_\_\_

(City) \_\_\_\_\_ (State) \_\_\_\_\_ (Zip) \_\_\_\_\_

(City) \_\_\_\_\_ (State) \_\_\_\_\_ (Zip) \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_ (\_\_\_\_) \_\_\_\_\_  
(Daytime) (Evening)

Phone: (\_\_\_\_) \_\_\_\_\_ (\_\_\_\_) \_\_\_\_\_  
(Daytime) (Evening)

Email Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

### Prepare and ship your return

Enclose this return form and use our return shipping label.

We'll refund your original payment when possible (gift recipients will receive a merchandise credit).

Items must be returned within 1 year of purchase date (see our [Return Policy](#) for details). Enter a reason code for the item(s) you are returning.

Reason Code	Item #	Color	Size	Quantity	Item Name	Price	Total Price

Reason Codes      01 Quality unsatisfactory      21 Too small      25 Too short      33 Did not like color      52 Wrong item shipped  
 02 Defective construction      22 Too large      31 Did not like style      36 Too long

### Step 3—Exchanges

Enter the item(s) you would like to order. **Directions needed for customer to print out return shipping label online.** To get your item(s) faster or if exchanging a gift, call 800-221-4221 to order. When we ship out your new item, we'll waive the standard shipping fee. You will be charged \$6.50 to ship your returned item if using the UPS convenience label. **Skip this step if you've already reordered.**

Item	Color Choice	Size	Description	Qty.	Unit Price

If the total of your exchange or new order exceeds the value of your return, we will use the credit card on file or will contact you if no card is available. Please enter your phone number below. QE   
 (\_\_\_\_) \_\_\_\_ - \_\_\_\_\_

UPS Convenience Label  
\$6.50 will be deducted from your refund. If the original purchase was made using your L.L.Bean® Mastercard® returns are FREE.

Return Address  
L.L.Bean Returns  
3 Campus Drive  
Freeport, ME 04034

### Our Guarantee

We stand behind all our products and are confident that they will perform as designed. If you are not 100% satisfied with one of our products, you may return it within one year of purchase for a refund. After one year, we will consider any items for return that are defective due to materials or craftsmanship. For details, please refer to our [Returns Policy](#).