

Return and Exchange Form

Please type in the appropriate information below, then print this form.
(Or you may print the form and complete it by hand.)

Have Any Questions?
Please call us at 800-221-4221.

Step 1 Original Order # (If available): _____ Estimated Order Date: _____

Originally Purchased by: Address Change

Send Refund or Exchange to: (If different from left)

Name: _____

Name: _____

Address: _____

Address: _____

(City) _____ (State) _____ (Zip) _____

(City) _____ (State) _____ (Zip) _____

Phone: (____) _____ (____) _____
(Daytime) (Evening)

Phone: (____) _____ (____) _____
(Daytime) (Evening)

Email Address: _____

Email Address: _____

Prepare and ship your return

Enclose this return form and use our return shipping label.

We'll refund your original payment when possible (gift recipients will receive a merchandise credit).

Step 2—Returns

Items must be returned within 1 year of purchase date (see our [Return Policy](#) for details). Enter a reason code for the item(s) you are returning.

Reason Code	Item #	Color	Size	Quantity	Item Name	Price	Total Price

Reason Codes

01 Quality unsatisfactory
02 Defective construction

21 Too small
22 Too large

25 Too short
31 Did not like style

33 Did not like color
36 Too long

52 Wrong item shipped

Step 3—Exchanges

Enter the item(s) you would like to order. To get your item(s) faster or if exchanging a gift, call 800-221-4221 to order. When we ship out your new item, we'll waive the standard shipping fee. You will be charged \$6.50 to ship your returned item if using the UPS convenience label. To print your pre-paid label [click here](#).

Skip this step if you've already reordered.

Item	Color Choice	Size	Description	Qty.	Unit Price

If the total of your exchange or new order exceeds the value of your return, we will use the credit card on file or will contact you if no card is available. Please enter your phone number below.

QE

(____) ____ - _____

UPS Convenience Label
\$6.50 will be deducted from your refund. FREE if using your L.L.Bean® Mastercard®.

Return Address
L.L.Bean Returns
3 Campus Drive
Freeport, ME 04034

Our Guarantee

We stand behind all our products and are confident that they will perform as designed. If you are not 100% satisfied with one of our products, you may return it within one year of purchase for a refund. After one year, we will consider any items for return that are defective due to materials or craftsmanship. For details, please refer to our [Returns Policy](#).